

# METTLER INSURANCE AGENCY

Here to Serve, Better the Community

By **Symone C. Skrzycki**

“Just ask for one of the boys.”

That’s the unofficial motto for employees at Mettler Insurance Agency when they have a question or need to talk to current principals (and brothers) Tom and Dave – whether the topic is business related or personal.

“We have a really good ‘ying and yang’ with our employees,” Tom Mettler comments. “We joke around but know when to take it seriously. If I’m not in, they’ll just ask for one of the boys – just like they did for my dad and my uncle (John F. “Jack” and Patrick J. Mettler, who ran the company for many years). We’re available. (In fact), our accessibility helps set the office apart.”

The open-door policy extends to clients. “They can call, stop in or make an appointment (face to face or virtually).”

Founded in 1950, Huntington-based Mettler Insurance Agency’s offerings encompass personal and business needs. The team prides itself on helping customers secure the right solutions for their unique situations.

“Insurance people help people, especially in the bad times,” Mettler emphasizes. “We take care of our clients.”

## Doing it all

Mettler Insurance Agency always has been a family business.

“From the start, my grandfather and grandmother (Joseph and Theresa Mettler) ran the business for a long, long time (followed) by my dad and uncle joining the business and running it for 40-some years. My brother and I came into the business in the 1990s and eventually bought them out in (the early 2000s). We’ve been chugging along for 20 years.”

Mettler, an independent agency, currently has eight employees. Among services are auto, homeowners, workers’ compensation, health, watercraft and motorcycle insurance.

“We’re all licensed agents,” Mettler notes. “And I guess the great thing for us is (tenure). Our least amount of service by an employee is 11 years. The longest is 23 years. We’re so thankful for our dedicated employees. We take care of them (and) they take care of us.”

One insurance offering hits particularly close to home.

“Dave and I are the two that are left that write aviation insurance. That’s one of the unique things of our little agency in our little town,” Mettler begins. “That all stemmed from my dad, who was a pilot back in the day and had a plane. That was his love, and he taught us how to do it.”

Mettler credits not only his father as a mentor, but also his uncle Pat.

“We jumped into their shoes when they retired and it really worked out. We’re kind of the old men now in town.”

Like their family members before, the current set of brothers in charge has done it all.

“Dave writes commercial insurance: municipalities, school corporations, bonding. We’ve been bail bondsmen. We don’t do too much of it anymore, but bailing people out of jail was a big thing for my grandpa and my dad,” Mettler shares. “So, we’ve helped so many people over the years, 75 years’ worth. It’s just amazing.”

## Celebrating a legacy

2025 will be a year of festivities as Mettler marks its 75th anniversary.

“We’re going to do something probably every month or two as well as promote on



Mettler Insurance Agency moved to its current location in 1957.

social media,” Mettler declares.

Celebrations include community events, billboards, surprise gift cards for employees and clients as well as employee appreciation activities.

In addition, the organization will commemorate its success by giving back.

“We’re going to make donations to the charity of choice of the employees in their name,” Mettler explains. “That’s something (special) for them too. We wouldn’t be here without the employees.”

Mettler attributes the business’ longevity, in part, to innovation.

“Back in the day, in 1983, we had a computer in our office. So, dad and uncle Pat – and now us – have always embraced technology. I think that’s helped us over the years. We are on the cutting edge.”

“I’m a little too old to understand all of it now,” he says with a chuckle, “but that’s what the younger employees are doing.”

## Making a difference

Tom participates in volunteer activities such as the Board of Aviation Commissioners for Huntington Municipal Airport and the Optimist Club.

“Mettler makes donations to all kinds of things. We’ve always had a girls softball team. We sponsor the football Police Athletic League.

“Dave and I, and all my (four) brothers are Boy Scouts. In the agency, we’ve donated to support the Boy Scouts and some of their efforts. With Boy Scouts, you learn something about the community and God and all that kind of good stuff. Helping a lady cross the street type stuff.”

Mettler is honored that his company has thrived as a successful small business for decades. He credits that in part to Huntington.

“Communities (like ours) and little towns are just a good place to live and raise a family and run a business.”



“We’re looking forward to touting our 75-year honor. (It means a lot) to have the community’s support and trust over the years to service their needs.”

– Principal Tom Mettler

**RESOURCE:** Tom Mettler, Mettler Insurance Agency, at [www.mettleragency.com](http://www.mettleragency.com)